Chime not ringing?
Let's get it fixed!
Please try these 3 quick checks:

✅**Step 1**
Verify your Google Home Automation is set up right.

✅**Step 2**
Ensure your CHIME is linked to Google Home.

✅**Step 3**
Ensure your SmartLife Scene is set up right.

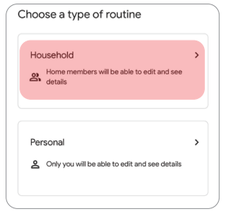
Step 1 Double-check Your Automation

Open your **Google Home** app, tap your **Automation,** then check your settings:

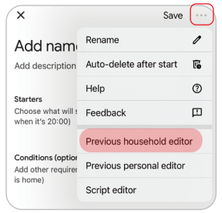
Ensure your automation is **Household Routine**

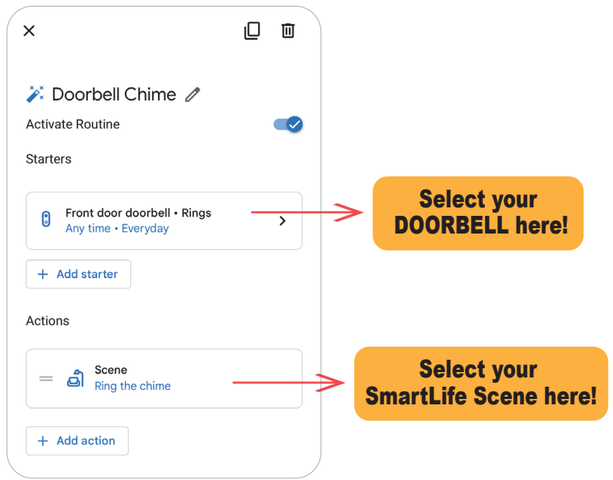
- Open the **Google Home** app
- Tap **"+"** (top right corner)
- Select **Automation**

✓ Option A
- Select **Household Routine**



✓ Option B
- Tap ••• (top right)
- Select **Previous household editor**

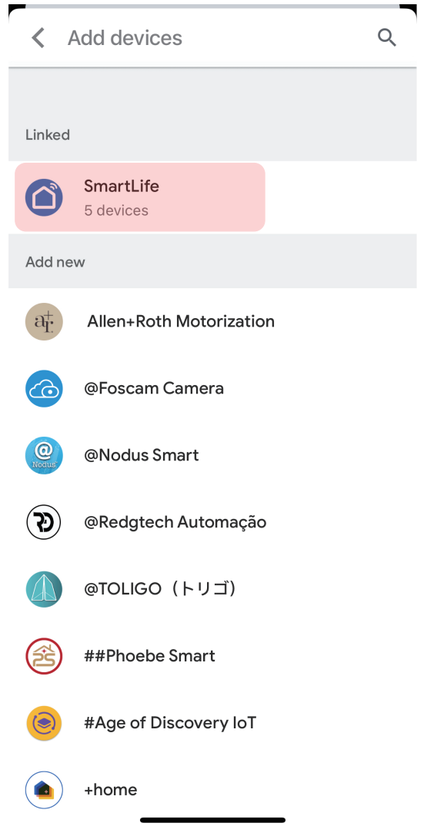




Step 2 Ensure your CHIME is linked to Google Home

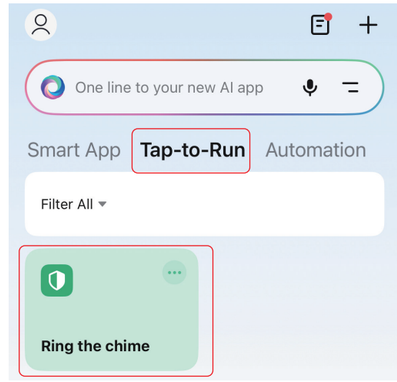
Open your **Google Home** app:

- Tap **"+"** icon(top right)
- Tap **"Link app or service"**
- Tap "Works with Google". If you see that SmartLife is marked as **"Linked"**, then everything is set up correctly on that end. If it is not linked, you will need to follow the QSG manual to connect your Smart Life account to Google.



Step 3 Double-check SmartLife Scene

Open your **Smartlife** app:

- Tap the **Smart** (bottom menu)
- Tap **Tap-to-Run**

If you see the scene you created (such as **"Ring the chime"**), then it is set up correctly.
If there are no scenes listed at all, you will need to follow the setup guide to create one.